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## PERSONAL INFORMATION PRIVACY POLICY

The Privacy Policy on Personal Information (the "Policy") applies to all the personal information that "CDN-Video" (CDN-video LLC, TIN / CRR 7733728241/773101001), further - "CDNvideo", "We" "Us", etc.) can receive about you when using the websites, programs, products or services of CDNvideo (hereinafter referred to as the "Services", "CDNvideo Services") and in the course of CDNvideo's execution of any agreements and agreements with you. By personal information We mean the information identifying the person to whom it relates or information that can be used to identify such person, contact them or determine their location.

CDNvideo is serious about protecting information about children and is committed to protecting the confidentiality of this information.

We encourage people under the age of 18 not to use CDNvideo Services without the permission and participation of parents or guardians, and not to provide any information about themselves. If you are under 18 years old, do not enter any information on this site and do not use our services. If you believe that your child under the age of 18 entered personal information, please inform us at info@cdnvideo.com - so that we delete the data and the child's account.

### 1. PERSONAL INFORMATION WE COLLECT AND PROCESS

1.1. You can perform some operations on the site without providing any personal information. But when you register for the use of the Services so that we can provide you with services, we can receive the following personal information on you:

1.1.1. Personal information that you provide about yourself is, either at registration (account creation) or in the process of using the service:

- contact details (your name, phone and fax number, address of residence and e-mail address);
- billing information (number, expiration date and type of card, billing address);
- demographic information (position, type of work performed, name and type of company);
- profile data, including your username and password.

The information required for the provision of the Services is marked in a special way. Other information is provided by you at your discretion.

1.1.2. Data that is automatically transferred to CDNvideo Services in the process of using them via the software installed on the user's device, including the IP address, cookie data, information about your browser (or other program that accesses the Services), hardware and software specifications, date and time of access to the Services, the addresses of the requested pages and other similar information.

1.2. CDNvideo does not control and is not responsible for the processing of information on third-party websites to which you can go to via links through the CDNvideo Services.

1.3. CDNvideo does not verify the reliability of the personal information provided by you, and does not have the ability to assess your legal capacity. However, CDNvideo assumes that you provide reliable and sufficient personal information and keep this information up to date.

1.4. Your consent to the processing of personal data is valid for the period of your use of our Services and within 5 (five) years after the moment of your last access to the Services, if a longer period is not requested by the applicable law regulating this Privacy Policy.

### 2. PURPOSE OF PERSONAL INFORMATION PROCESSING

2.1. CDNvideo collects and stores only that personal information that is necessary for the provision of Services or the performance of agreements and contracts with you.

2.2. Personal information CDNvideo processes for the following purposes:

- 2.2.1. Identification of the party within the Services, agreements and contracts with CDNvideo;
- 2.2.2. Provision of personalized Services and execution of agreements and contracts;

- 2.2.3. Contacting you, including sending notifications, requests and information regarding the use of the Services, the execution of agreements and contracts, as well as the processing of requests and applications from you;
- 2.2.4. Improving the quality of services, the convenience of their use, the development of new services;
- 2.2.5. Targeting of advertising materials;
- 2.2.6. Conducting statistical and other research based on impersonal data;
- 2.2.7. Clarification of the requests and claims sent to the support service;
- 2.2.8. Administering your account.

### **3. TERMS OF PROCESSING THE PERSONAL INFORMATION OF USERS AND ITS TRANSFER TO A THIRD PARTY**

3.1. We keep your personal information confidential, except for the cases when you voluntarily provide your personal data for universal access to an unlimited number of persons.

3.2. CDNvideo has the right to transfer personal information to third parties in the following cases:

3.2.1. Upon your consent to such actions;

3.2.2. The transfer is necessary for your use of certain services or under a specific agreement or contract with you;

3.2.3. The transfer is required by Russian or other applicable legislation in accordance with the procedure established by law;

3.2.4. Such transfer takes place as part of a sale or other transfer of business (in whole or in part), and the acquirer becomes responsible for the personal information it receives, and undertakes all compliance obligations related to personal information under terms of this Policy;

3.2.5. In order to ensure the possibility of protecting the rights and legitimate interests of CDNvideo or third parties for cases where the User violates the Usage Agreement for CDNvideo services.

3.2.6. Personal information undergoes depersonalization, and the resulting anonymized statistical data can be transferred to a third party for research, performance of work or the provision of services on behalf of CDNvideo.

3.3. When processing personal data CDNvideo is guided by the Federal Law of the Russian Federation "On Personal Data" of July 27, 2006 № 152-FZ.

### **4. CHANGES AND REMOVAL OF PERSONAL INFORMATION. OBLIGATORY STORAGE OF DATA**

4.1. You may at any time modify (update, supplement) the provided personal information partly or in full, using the function of editing personal data in the personal section of the Service.

4.2. You can also delete the provided personal information using the "Delete Account" feature.

4.3. The rights provided for in cl. 4.1. and 4.2. of this Policy may be restricted in accordance with the requirements of the law. In particular, such restrictions may include the duty of CDNvideo to keep the information changed or deleted by you for a period established by law and to transfer such information to a public authority in accordance with the legally established procedure.

### **5. PROCESSING PERSONAL INFORMATION WITH COOKIE FILES AND COUNTERS**

5.1. CDNvideo can send cookie files to your equipment in order to provide you with personalized Services, to create targeted advertising, statistical reports and conduct research and improve the CDNvideo Services.

5.2. Your hardware and software may have the function of prohibiting operations with cookies (for any sites or for certain sites), as well as removing previously received cookies.

5.3. The counters placed by CDNvideo in the Services can be used for the analysis of cookies, for the collection and processing of statistical information about the use of the Services, as well as for ensuring the proper functioning of the Services or their specific features.

### **6. MEASURES TAKEN TO PROTECT THE USER'S PERSONAL INFORMATION**

6.1. CDNvideo takes necessary and sufficient organizational and technical measures to protect the User's personal information from unauthorized or accidental access, destruction, modification, blocking, copying, distribution, as well as from other improper actions of third parties with it.

6.2. The personal information you provided is protected in several ways. Access to your account is done by entering the password and the unique customer ID you have chosen. This password is encrypted. It is recommended to use a strong password consisting of alphanumeric characters, which should not be shared with anyone. Your personal information is located on secure servers, that can only be accessed by a narrow circle of our employees and contractors. Your personal information becomes encrypted immediately when you provide it. We do our best to protect the personal information sent to us, both during the transfer and after receipt. However, none of the ways to transfer information via the Internet, nor electronic information storage, is absolutely reliable. And, although we take into account the confidential nature of the personal information we receive, process and store, and the current state of the technology, to choose the appropriate measures to protect your personal information, we can not guarantee its absolute safety.

6.3. If you have any questions about security on our website, please contact us at [info@cdnvideo.ru](mailto:info@cdnvideo.ru).

## **7. CHANGE OF PRIVACY POLICY. APPLICABLE LAW**

7.1. CDNvideo has the right to make changes to this Privacy Policy. If changes are made to the Policy, its current edition contains the date when it was updated. Any new version of the Policy is effective since the moment of its publication at <https://www.cdnvideo.com/>, unless a different date is specified in the new edition of the Policy. The current version is constantly available at: <https://www.cdnvideo.com/privacy-policy.pdf>

7.2. The law of the Russian Federation applies to this Policy and the relationship between you and CDNvideo arising in connection with the application of the Privacy Policy.

## **8. FEEDBACK. QUESTIONS AND SUGGESTIONS, LEGAL INFORMATION**

Please send your questions or suggestions related to this Policy to CDNvideo via email [info@cdnvideo.com](mailto:info@cdnvideo.com) or by postal address:

Legal address: 143026, Russian Federation, Moscow, Skolkovo Innovation Center, Nobel Street, build. 7, 2nd floor, office 34

Mailing address: 119002, Russian Federation, Moscow, Gagarinsky lane, d. 33/5/2, floor 3

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CDNvideo undertakes to review and forward the response to the incoming request within 30 days on receipt of the request.